

**TIMESHARE-OWNER - INFORMATION
&
SERVICEFEE-RATES FOR 2019**

Dear Timeshare-Owner !

Hamburg, August 2018

Here you find the information about your **TSO-servicefee for 2019**.

When you want to use your Apartment, please **send a Email to: lasanta@t-online.de** where you send us all details like name of Timeshare owner, Apartment number and week(s). We also need the names and the date of birth of all travellers (This very important). Very important is also that we are informed about your flight numbers plus arrival and departure time on Lanzarote (More information below under Transfers).

We need:

Apartment Number and week.

For all people coming, all names + date of birth

Date, flightnumber and Arrivaltime and from which Airport upon arrival

Date, flightnumber and departuretime to which Airport upon departure

SERVICEFEE

According to the agreement with ITSO (Club La Santa-Time-share-association) the service fee has increased

due to the spanish price index (+ 2,3 % per June2018) , so the fees for 2019 are as follows:

for apartment with 1 bedroom for maximum 4 Persons :	655,00 Euro per week
for apartment with 2 bedrooms + 1 bathroom for maximum 6 Persons :	768,00 Euro per week
for doubleapartment with 2 bedrooms + 2 bathrooms for maximum 6 Persons:	864,00 Euro per week
for sportsapartment with 4 bedrooms + 2 bathrooms for maximum 10 Persons:	949,00 Euro per week

BANK ACCOUNT

Please arrange the money transfer to following bank account only:

Account holder: Club La Santa S.A.,

Bank: Sydbank A/S , account number: 26119-10-002, bank code: 200 306 00.

IBANUMMER: DE05200306002611910002 BICCODE: SYBKDE22

It is mandatory to mention apartmentnumber, your weeknumber/s + year on your bankform.

TERMS OF PAYMENT

The servicefee has to be received 3 month before the usage of your week/s on our account.

Please be aware that the moneytransfer may last up to 7 days from foreign country!

In case of a late arrival of your moneytransfer you can lose your right to use your weeks.

ARRIVALDAY / DAY OF CHANGE

The arrivalday /day of change at Club La Santa depends on in wich allotment you have your apartment and week/s. If you have any doubts or questions please do not hesitate to contact us.

TRANSFER

Taxi-transfers from the airport of Arrecife will **only be refunded** when your flightnumber and times has been advised

to our Hamburg office **at latest 3 WEEKS before arrival** on Lanzarote and if no Bus in the Airport.

Please always look

out for a Green-Team-Member. If you take a Taxi and there is a Bus in the Airport, the costs for the Taxi will

not be refunded. Also please note that you 2 days before departure from La Santa shal book your departure-

transfer in the Guideddepartment in the Sportsbooking.

Please give us your flightnumbers, flighttimes + names and date of birth for all travellers .

INTERNAL CHANGE

Please note that internal changes depends on availability of vacant apartments at Club La Santa.

The rules for an internal change are as follows:

- 1) The change has to be requested in written at latest 3 month before your own weeks start.
- 2) When a change is accepted the servicefee-payment has to be settled immediately.
- 3) The internal change is only possible for the timeshare-owner himself, not for Friends !
- 4) It is not possible to change from one year to another !
- 5) The internal change is only possible **into the same apartment category** !

NO INTERNAL CHANGES POSSIBLE FOR DATES TOUCHING FOLLOWING PERIODS:

22.12.2018- 06.01.2019 + 08.02 – 24.02.2019 + 06.04. – 22.04.2019 and over Christmas and new year 2019/2020

INFORMATION REGARDING ITSO

Your Contact for ITSO in the Benelux is:

Magali Buytaert & Philippe De Schryver, Boerenlegerstraat 30, 2650 Edegem

Email: itso.cls@gmail.com, Homepage : <https://itsobenelux.weebly.com/>

Kind regards

Club La Santa – Hamburg Office